

SAP BUSINESS TECHNOLOGY PLATFORM | EXTERNAL

Setup Guide

Notify Production of Maintenance Order with SAP Workflow Management or SAP Build Process Automation

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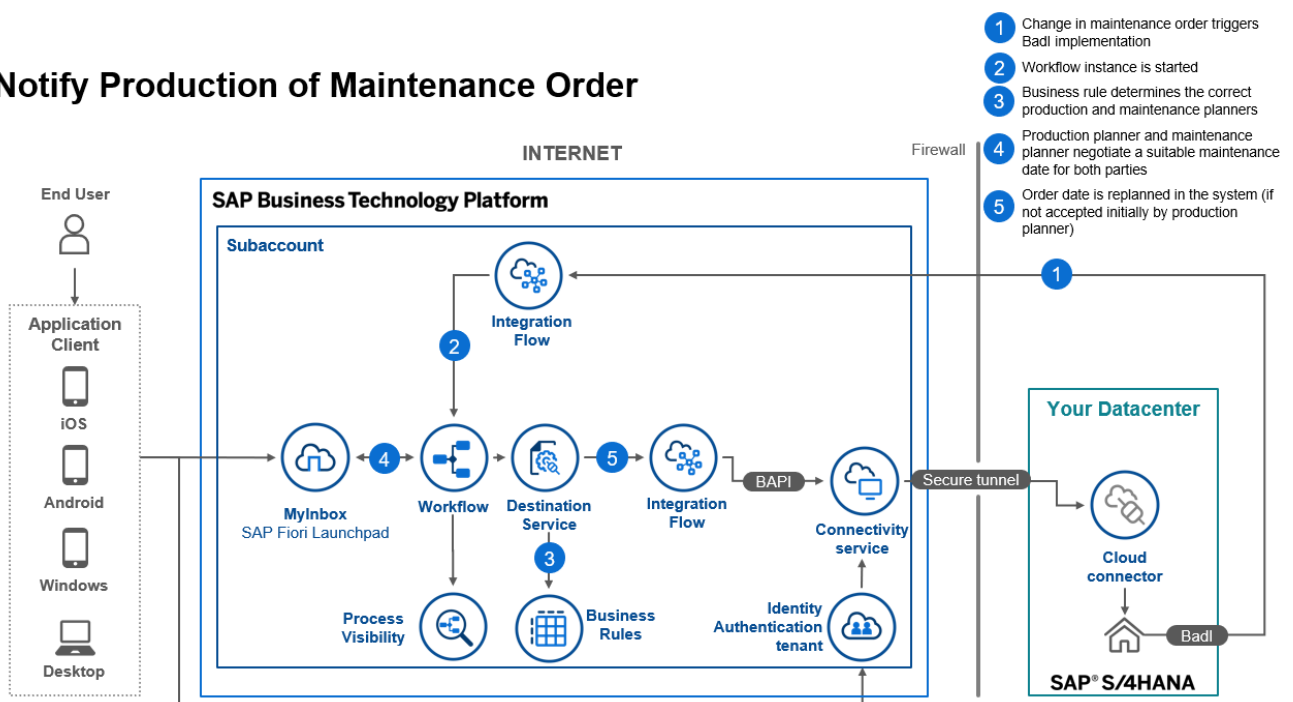
Overview

This document provides information about setting up the SAP Business Technology Platform account to consume the workflow content package **Notify Production of Maintenance Order**. The main audience of this document are technical IT/system administrators.

This workflow scenarios enables production planners and maintenance planners to negotiate a fitting maintenance date for an equipment or functional location and accordingly replan the start date of the related maintenance order in SAP S/4HANA

- Enable negotiation of maintenance dates between production planner and maintenance planner
- Automatically replan the maintenance order once a date has been negotiated

Notify Production of Maintenance Order



Required SAP BTP Services

The workflow content package Notify Production of Maintenance Order is intended to be used for maintenance planning in SAP S/4HANA and requires the following services in SAP Business Technology Platform.

- SAP Build Process Automation or SAP Workflow Management to orchestrate the process.
- SAP Integration Suite to push Maintenance Order lifecycle events on to Workflow Service and to update the Maintenance Order
- SAP Connectivity service (cloud connector) to establish access to SAP S/4HANA on-premise.
- SAP Cloud Portal service or SAP Launchpad service to access the apps that are involved in the process.
- SAP Cloud Identity Services - Identity Authentication (optional).
- SAP Business Application Studio to modify/deploy the SAPUI5 applications.

Setup and Configuration

The **Notify Production of Maintenance Order** content package requires SAP Build Process Automation or SAP Workflow Management subscription or a CPEA contract. Based on which service you plan to use, follow the appropriate section to configure either SAP Build Process Automation or SAP Workflow Management.

Configure SAP Build Process Automation

Follow the setup and configuration section of SAP Build Process Automation:

1. [Subscribe to SAP Build Process Automation \(Standard Plan\)](#)
2. [Configure Destinations for Live Process Projects](#)
 - a. Import Package Destination
 - b. Business Rules Destination to support start and step conditions
3. [Optional] [Configure SAP Launchpad Service for SAP Build Process Automation](#)

Configure Process Automation Destination

A HTTP destination is required in the BTP subaccount where SAP Build Process Automation is subscribed. Create a destination with name "sap_process_automation_service" with the following configuration if it doesn't exist already. Please refer how to [create a HTTP destination](#) OAuth 2.0 Authentication (client credentials).

Name	sap_process_automation_service
Type	HTTP
Proxy Type	Internet
Authentication	OAuth2ClientCredentias
URL	<"endpoints"."api">
Client ID	<"uaa":"clientis">
Client Secret	<"uaa":"clientsecret">
Token Service URL	<"uaa":"url">/oauth/token

Note: While creating the service instance for SAP Build Process Automation service, make sure that at least the required scopes are assigned (help documentation to enable technical authentication to [access the SAP Build Process Automation APIs](#)). If the scopes are not assigned, you can also [update the service instance](#) with the required scopes.

Configure OAuth2ClientCredentias SAP Build Process Automation Destination (Service Instance)

Ignore this step if there is already a destination using SAP Build Process Automation service instance created.

Create new destination to call SAP Build Process Automation APIs using a service route from SAP UI5 component. For more details, follow the help document:

<https://help.sap.com/viewer/cca91383641e40ffbe03bdc78f00f681/Cloud/en-US/685f383cebb54c009b2fac633b32c90f.html>.

Destination Configuration Blank Template Service Instance

Service Instance: *

Name: *

Description:

Additional Properties New Property

Next Cancel

Destination Configuration

Name: *

Type:

Description:

URL: *

Proxy Type:

Authentication:

Use mTLS for token retrieval

Client ID: *

Client Secret:

Token Service URL Type: *

Token Service URL: *

Token Service User:

Token Service Password:

Additional Properties

endpoints	{ "api": "https://..." }	<input type="checkbox"/>
html5-apps-...	{ "app_host_id": "..." }	<input type="checkbox"/>
saasregistry...	true	<input type="checkbox"/>
sap.cloud.s...	com.sap.spa.process...	<input type="checkbox"/>
sap.cloud.s...	spa	<input type="checkbox"/>

Use default JDK truststore

Save Cancel

Configure SAP Workflow Management

Notify Production of Maintenance Order content package requires SAP Workflow Management subscription or a CPEA contract. Follow the setup and configuration section of SAP Workflow Management.

<https://help.sap.com/viewer/6f55baaf330443bd8132d071581bbae6/Cloud/en-US/d7910e2bf7f64afc9d0eb21b0cc9e84d.html>

Note: While creating the service instance for Workflow service, make sure that at least the following scopes are assigned (help documentation to [enable technical authentication](#) to access the workflow APIs). If the scopes are not assigned, you can also [update the service instance](#) with the following scopes.

- WORKFLOW_INSTANCE_GET
- WORKFLOW_INSTANCE_START
- WORKFLOW_INSTANCE_CANCEL

Configure Workflow Email Destination

Configure workflow email destination to automatically send email notification to the involved parties. For more information on configuring the destination, see [configure workflow email destination](#).

Configure Workflow Destination

A HTTP destination is required in the BTP subaccount where SAP Workflow Management is subscribed. Create a destination with name "Workflow" with the following configuration, if it doesn't exist already. Please refer how to [create a HTTP destination](#) OAuth 2.0 Authentication (client credentials).

Name	Workflow
Type	HTTP
Proxy Type	Internet
Authentication	OAuth2ClientCredentials
URL	<rest_api_url>
Client ID	<client ID>
Client Secret	<client secret>
Token Service URL	<uaa.url>/oauth/token

Configure Business Rules Destination

A HTTP destination is required in the Cloud Foundry account where SAP Workflow Management is subscribed. Create a destination with name "BUSINESS_RULES" with the following configuration, if it doesn't exist already. Please refer how to [create a HTTP destination](#) and [how to access business rules APIs](#) using OAuth 2.0 Authentication (client credentials)

Name	BUSINESS_RULES
Type	HTTP
Proxy Type	Internet
Authentication	OAuth2ClientCredentials
URL	<rule_runtime_url>/rules-service
Client ID	<client ID>
Client Secret	<client secret>
Token Service URL	<uaa.url>/oauth/token

Configure OAuth2 Client Credentials Workflow Destination (Service Instance)

Similarly, create new Destination to call Workflow Service APIs using a Service route from SAP UI5 Component. For more details, follow the official help document:

<https://help.sap.com/viewer/cca91383641e40ffbe03bdc78f00f681/Cloud/en-US/685f383cebb54c009b2fac633b32c90f.html>

Configure Cloud Integration Destination

To call an integration flow, a HTTP destination is required in the SAP BTP tenant where the SAP Build Process Automation or SAP Workflow Management is subscribed. Create a destination called CPI with either Basic Authentication or OAuth2ClientCredentials.

Destination with Basic Authentication

Name	CPI
Type	HTTP
Proxy Type	Internet
Authentication	Basic Authentication
URL	<runtime.url>
Username	<user>
Password	<password>

Destination with OAuth2ClientCredentials Authentication

Name	CPI
Type	HTTP
Proxy Type	Internet
Authentication	OAuth2ClientCredentials
URL	<runtime.url>
Client Id	<client ID>
Client Secret	<client secret>
Token Service URL	<oauth.url.for.clientCredentials>

Additional Properties to Destination

Additionally, add the following properties in the destination for cloud integration.

WebIDEEEnabled	true
WebIDESystem	CPI
WebIDEUsage	odata_gen

Implement the following BAdIs in your SAP Project System

Please follow the instructions from the link to implement the BAdIs with the code from the archive attached to the process:

https://help.sap.com/doc/saphelp_nw75/7.5.5/en-US/44/f518d884056c30e10000000a114a6b/frameset.htm

Please implement the following BAdIs:

1. WORKORDER_UPDATE
 - a. Implement method PROCESS_ORDER of the class from the archive in the BAdI method IF_EX_WORKORDER_UPDATE~BEFORE_UPDATE.

Import, Configure and deploy Integration Content

This package utilizes Cloud Integration capability within SAP Integration Suite to provide integration between SAP ERP (or SAP S/4HANA) and SAP Build Process Automation or SAP Workflow Management. Further details can be found in dedicated integration guide of the integration package “SAP Build Process Automation Integration with SAP S/4HANA for Notify Production of Maintenance Order”.