

SAP Cloud for Customer Integration with SAP Marketing - Change Log

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Release: 2302

Date: 26-Jul-2023

Following deprecated integration flows have been removed from the package.

- Deprecated - Confirm Lead Replication to SAP Marketing
- Deprecated - Replicate Business Partner Relationship to SAP Marketing
- Deprecated - Replicate Business Partner to SAP Marketing
- Deprecated - Replicate Marketing Lead to SAP Marketing

Refer to SAP Help Portal for alternative integration flows which can be used instead.

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Date: 13-Jul-2023

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.10

Description: Mapping correction provided to handle the case when the text collection exists and there is a type code but no content

Date: 09-Jun-2023

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.9

Description: Mapping correction provided for TransmittedDateTime/TimeZoneCode to fix ArrayIndexOutOfBoundsException.

Date: 02-Jun-2023

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.8

Description: Added pre mapping to insure the correct number of contact recipient id in the queue.

Date: 03-May-2023

Artifact: Replicate Campaign from SAP Marketing

Version: 2.0.4

Description: Externalized user role in sender adapter.

Date: 03-May-2023

Artifact: Request Campaign Interactions from SAP Marketing

Version: 1.0.5

Description: Externalized user role in sender adapter.

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Date: 30-Jan-2023

Description: Package is updated for SAP Cloud for Customer 2302 release. Detailed release information is available in the SAP release note [3295885](#).

Release: 2211

Date: 16-Dec-2022

Artifact: Replicate Service Ticket to SAP Marketing

Version: 1.0.2

Description: Correction provided for LastChangeDateTime field.

Date: 20-Oct-2022

Description: Package is updated for SAP Cloud for Customer 2211 release. Detailed release information is available in the SAP release note [3129549](#).

Release: 2208

Date: 26-Sep-2022

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.7

Description: Mapping correction provided to handle use cases when Group Code is not filled.

Date: 02-Aug-2022

Description: Package is updated for SAP Cloud for Customer 2208 release. Detailed release information is available in the SAP release note [3231532](#).

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Release: 2205

Date: 17-May-2022

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.6

Description: Correction provided for timestamp field to populate correct interaction date.

Date: 04-May-2022

Description: Package is updated for SAP Cloud for Customer 2205 release. Detailed release information is available in the SAP release note [3199195](#).

Release: 2202

Date: 05-April-2022

Artifact: Replicate Business Partner to SAP Marketing via Business Partner Web Services

Version: 1.1.7

Description: Bugfixes for Receiver UUID.

Date: 07-Mar-2022

Artifact: Replicate Business Partner Relationship to SAP Marketing via Business Partner Web Services

Version: 1.1.2

Description: Correction provided to filter out empty relationship messages.

Date: 22-Feb-2022

Artifact: Replicate Business Partner Relationship to SAP Marketing via Business Partner Web Services

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Version: 1.1.1

Description: Mapping correction provided to handle use cases where all relationships are filtered out.

Release: 2111

Date: 08-Feb-2022

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.5

Description: Correction provided for timestamp field to populate correct interaction date.

Date: 10-Nov-2021

Artifact: Replicate Business Partner to SAP Marketing via Business Partner Web Services

Version: 1.1.6

Description: Correction provided for Address Representation Code as international address versions are not supported in SAP Marketing Cloud.

Date: 29-Oct-2021

Description: Package is updated for SAP Cloud for Customer 2111 release. Detailed release information is available in the SAP release note [3113835](#).

Release: 2108

Date: 07-Sep-2021

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.4

Description: Bug fixes for timestamp fields.

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Date: 07-Sep-2021

Artifact: Replicate Marketing Lead to SAP Marketing V2 Interface

Version: 1.0.2

Description: Bug fixes for timestamp fields.

Date: 04-Aug-2021

Description: Package is updated for SAP Cloud for Customer 2108 release. Detailed release information is available in the SAP release note [3083966](#)

Release: 2105

Date: 20-Jul-2021

Artifact: Request Campaign Interactions from SAP Marketing

Version: 1.0.4

Description: Location ID is now externalized for receiver ODATA adapter.

Date: 15-Jul-2021

Artifact: Replicate Lead with Business Partner Address Information from SAP Marketing

Version: 2.2.3

Description: Correction provided in the iFlow to correctly generate the XML payload for Customer Exit.

Date: 18-Jun-2021

Artifact: Request Marketing Permissions and Subscriptions from SAP Marketing

Version: 1.1.6

Description: Location ID is now externalized for receiver ODATA adapter.

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Date: 26-May-2021

Artifact: Replicate Service Ticket to SAP Marketing

Version: 1.0.1

Description: Correction has been provided to fill correct values in ExternalId for Bulk messages.

Date: 06-May-2021

Description: Package is updated for SAP Cloud for Customer 2105 release. Detailed release information is available in the SAP release note [3053462](#).

The following new Integration Flow artifacts have been added to the package.

- Confirm Business Activity Replication to SAP Marketing
- Replicate Service Ticket to SAP Marketing

Additionally, the following artifacts have been marked as deprecated and are replaced by newer versions mentioned above.

- Deprecated-Confirm Business Activity Replication to SAP Marketing
- Deprecated-Replicate Service Ticket to SAP Marketing

Release: 2102

Date: 26-Mar-2021

Artifact: Deprecated - Replicate Marketing Permission to SAP Marketing

Version: 1.2.2

Description: Support for SOAP based Business Partner Integration

Date: 19-Mar-2021

Artifact: Request Marketing Permissions and Subscriptions from SAP Marketing

Version: 1.1.4

Description: Support for SOAP based Business Partner Integration

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Date: 28-Jan-2021

Description: Package is updated for SAP Cloud for Customer 2102 release. Detailed release information is available in the SAP release note [3017940](#).

In addition, the following integration flows have been set to deprecated

- Confirm Lead Replication to SAP Marketing
- Replicate Business Partner Relationship to SAP Marketing
- Replicate Business Partner to SAP Marketing
- Replicate Marketing Lead to SAP Marketing
- Replicate Marketing Permission to SAP Marketing

Release: 2011

Date: 28-Jan-2021

Artifact: Confirm Lead Replication to SAP Marketing V2 Interface

Version: 1.1.0

Description: Integration flow is enhanced to support Customer extension.

Date: 28-Jan-2021

Artifact: Replicate Business Partner Relationship to SAP Marketing via Business Partner Web Services

Version: 1.1.0

Description: Integration flow is enhanced to support Customer extension.

Date: 19-Nov-2020

Artifact: Confirm Lead Replication to SAP Marketing

Version: 2.0.3

Description: Correction has been provided to create Company node, if ProspectRecipientPartyID exists in the incoming message for C4C.

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Date: 18-Nov-2020

Artifact: Replicate Business Partner to SAP Marketing

Version: 2.1.3

Description: Mapping correction provided to format longitude and latitude as per ODATA metadata

Date: 19-Oct-2020

Description: Package is updated for SAP Cloud for Customer 2011 release. Detailed release information is available in the SAP release note [2981832](#).

Note: Minor version for all artifacts has been incremented by 1, to support SAP standard product taxonomy

Release: 2008

Date: 22-Oct-2020

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.2

Description: Correction provided to correctly handle bulk messages from SAP Cloud for Customer

Date: 03-Sep-2020

Artifact: Replicate Business Partner Relationship to SAP Marketing via Business Partner Web Services

Version: 1.0.1

Description: Deletion of workplace address is now supported

Date: 20-Aug-2020

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Artifact: Replicate Business Partner to SAP Marketing via Business Partner Web Services

Version: 1.1.1

Description: Added XSLT mapping to filter address usages

Date: 31-July-2020

Description: Package is updated for SAP Cloud for Customer 2008 release. Detailed release information is available in the SAP release note [2951778](#).

In addition, following fixes has been provided.

Date: 03-August-2020

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.1

Description: Mapping fix is provided to fill Interaction Contact Origin for Addition Interaction Contact

Date: 03-August-2020

Artifact: Replicate Opportunity to SAP Marketing

Version: 1.0.2

Description: Mapping fix is provided to fill Interaction Contact Origin for Addition Interaction Contact

Release: 2005

Date: 02-July-2020

Artifact: Replicate Opportunity to SAP Marketing

Version: 1.0.1

Description: Fixed date formatting issue for below fields in the mapping COD_CUAN_Opportunity_V2_Replicate_Bulk

- /ImportHeaders/ImportHeader/TimeStamp
- /ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/ExternalTimeStamp
- /ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/TimeStamp

Date: 02-Jun-2020

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Artifact: Replicate Business Partner to SAP Marketing

Version: 2.1.1

Description: Fixed issue with integration flow modelling that was preventing data being passed from customer extension iFlow back to standard iFlow.

Date: 08-May-2020

Artifact: Confirm Business Activity Replication to SAP Marketing

Version: 2.0.1

Description: Enabled Integration Flow Extension

Date: 08-May-2020

Artifact: Confirm Lead Replication to SAP Marketing

Version: 2.0.1

Description: Enabled Integration Flow Extension

Date: 02-May-2020

Description: Package is updated for SAP Cloud for Customer 2005 release. Detailed release information is available in the SAP release note [2920594](#).

Until release 2002, `SAP_IsIgnoreProperties` for ODATA receiver adapter was set using a script step. With 2005 release, the script step has been removed and now `SAP_IsIgnoreProperties` is set using a content modifier step via a newly introduced parameter "*Ignore elements not in ODATA Metadata*". The default value for this parameter is *true*. This change has been made for all Integration Flow artifacts using ODATA receiver adapter.

The following new Integration Flow artifacts have been added to the package

- Replicate Key Mapping to SAP Marketing
- Confirm Business Partner Relationship Replication from SAP Marketing
- Confirm Business Partner Replication from SAP Marketing
- Confirm Lead Replication to SAP Marketing V2 Interface
- Replicate Marketing Lead to SAP Marketing V2 Interface
- Replicate Business Partner Relationship to SAP Marketing via Business Partner Web Services

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- Replicate Business Partner to SAP Marketing via Business Partner Web Services
- *Replicate Business Activity to SAP Marketing*
- *Replicate Opportunity to SAP Marketing*

Additionally, the following artifacts have been marked as deprecated and are replaced by newer versions as highlighted above.

- Replicate Business Activity to SAP Marketing
- Replicate Opportunity to SAP Marketing

Release: 2002

Date: 08-Apr-2020

Artifact: Confirm Business Activity Replication to SAP Marketing

Version: 2.0.0

Description: Enabled Integration Flow Extension

Date: 08-Apr-2020

Artifact: Confirm Lead Replication to SAP Marketing

Version: 2.0.0

Description: Enabled Integration Flow Extension

Date: 05-Mar-2020

Artifact: Confirm Lead Replication to SAP Marketing

Version: 1.4.0

Description: Corrected issue with iFlow sender adapter, that was causing issue during assignment of client certificate.

Release: 1911

Date: 17-Dec-2019

Artifact: Replicate Business Activity to SAP Marketing

Version: 2.0.1

Description: Provided mapping fix for /ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/Contact Id, to pass the correct ID for bulk contacts

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Date: 09-Dec-2019

Artifact: Replicate Opportunity to SAP Marketing

Version: 2.0.0

Description: Enabled Customer Extension

Date: 28-Nov-2019

Artifact: Replicate Service Ticket to SAP Marketing

Version: 1.0.4

Description: Introduced value mapping for status code i.e. TicketUserStatusCode.

XPath is

 /ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/StatusCode

Date: 28-Nov-2019

Artifact: Value Mapping for SAP Cloud for Customer and SAP Marketing Integration

Version: 1.0.10

Description: Introduced value mapping COD <->TicketUserStatusCode & CUAN<->TicketUserStatusCode.

Date: 21-Nov-2019

Artifact: Replicate Business Activity from SAP Marketing

Version: 2.0.2

Description: Renamed process step and removed unused parameters.

Document: Integration with SAP Marketing Cloud via CPI

Version: **1.0.0**

Description: Added a new integration guide link for SAP Marketing Cloud

Document: Integration with SAP Marketing via CPI

Version: **1.0.10**

Description: Updated the Title and Description for documentation link

Date: 11-Nov-2019

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Artifact: Request Marketing Permissions and Subscriptions from SAP Marketing

Version: **1.1.2**

Description: Added language parameter to ODATA query in mapping COD_CUAN_QueryMarketingPermissionAndSubscription_Req for /ns2:QueryStringOptions/filter.

Date: 22-Oct-2019

Artifact: Replicate Lead with Business Partner Address Information from SAP Marketing

Version: **2.0.2**

Description: Added code correction to mapping handle account only Leads.

[Release: 1905](#)

Date: 2-July-2019

Artifact: Replicate Lead with Business Partner Address Information from SAP Marketing

Version: **2.0.1**

Description:

Updated mapping logic for following elements

1. /LeanLeadReplicationBulkReplicateRequest/LeanLeadReplicateRequestMessage/LeanLead/ProspectParty/ProspectPartyID
2. /LeanLeadReplicationBulkReplicateRequest/LeanLeadReplicateRequestMessage/LeanLead/ProspectParty/ContactParty
3. /LeanLeadReplicationBulkReplicateRequest/LeanLeadReplicateRequestMessage/LeanLead/ProspectParty/ContactParty/ContactDetails
4. /LeanLeadReplicationBulkReplicateRequest/LeanLeadReplicateRequestMessage/LeanLead/ProspectParty/ProspectDetails/
 - a. CompanyName
 - b. IndividualCustomerFormOfAddressCode
 - c. IndividualCustomerGivenName
 - d. IndividualCustomerFamilyName
 - e. IndividualCustomerGenderCode
 - f. IndividualCustomerMaritalStatusCode
 - g. IndividualCustomerBirthDate
 - h. IndividualCustomerNonVerbalCommunicationLanguageCode
5. LeanLeadReplicationBulkReplicateRequest/LeanLeadReplicateRequestMessage/LeanLead/ProspectParty/Address
 - a. CountryCode

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- b. RegionCode
- c. StreetPostalCode
- d. CityName
- e. StreetName
- f. HouseID
- g. AccountEMail
- h. AccountMobile
- i. AccountFax
- j. AccountWebsite
- k. AccountCorrespondenceLanguageCode
- l. TelephoneFormattedNumberDescription
- m. MobileFormattedNumberDescription
- n. EmailURI
- o. ContactFax

Date: 17-Jun-2019

Artifact: Replicate Marketing Lead to SAP Marketing

Version: **1.5.1**

Description:

Updated mapping logic for following elements

1. /ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/Id
2. /ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/ContactId
3. /ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/InternalContactId
4. /ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/CampaignId

Date: 8-May-2019

Artifact: Replicate Business Partner to SAP Marketing

Version: **1.5.1**

Description:

Added Node function mapWithDefault for Latitude and Longitude under /ImportHeaders/ImportHeader/Companies/Company and /ImportHeaders/ImportHeader/Persons/Person

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Release: 1811

Date: 8-Jan-2019

Artifact: Replicate Marketing Lead to SAP Marketing

Version: **1.3.6**

Description:

Added trim function to
/ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/CampaignId