

Change log for SAP Commerce, financial services accelerator integration with SAP Claims management

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Version 1.0.0

Date: 01-October-2019

Package: SAP Commerce, financial services accelerator integration with SAP Claims management

Changes:

- Initial shipment focusing on the integration between SAP Claims management and SAP Commerce.

Artifact: Replicate Insurance Claim information

Changes:

- Initial shipment focusing on the replication of FS-CM information on FSA.

Artifact: SAP Commerce

Changes:

- Initial shipment focusing on the creation of FNOL from FSA.

Artifact: Value Mapping between SAP Claims Management and SAP Commerce

Changes:

- Initial shipment focusing on the value mapping for loss type (incident type), Claim status, Product id.

Version 1.1.0

Date: 01-October-2020

FS-CM is going to provide standard product 'international auto' with full integration with FS-PM. Together with this release, FSA release 2008 will align its FNOL process and claim inquiry to the product 'international auto'.

Artifact: Replicate Insurance Claim information

Changes:

- Since FSA 1907 and S/4 1909, the overall business partner integration has changed from FSA saving BP number to S/4 saving external customer ID, therefore when receiving the notification from FS-CM, CPI first needs to call Master Data Governance in S/4 to get the mapping for external customer ID to the policy holder BP ID.

Artifact: SAP Commerce

Changes:

- Change in the FNOL iflow to support standard product 'international auto' with full integration with FS-PM. Changes in the RFC call.

Artifact: Value Mapping between SAP Claims Management and SAP Commerce

Changes:

- New value mappings added for vehicle make, vehicle model and vehicle type.

Version 1.2.0

Date: 01-March-2021

FS-CM supports SFC and Documents data coming from FSA with this release.

Artifact: SAP Commerce

Changes:

- Change in the FNOL iflow to support SFC and Document upload from FSA. Changes in the RFC call. Additional steps for extracting the SFC and Document information from FSA payload and passing them to the RFC parameters.

Artifact: Value Mapping between SAP Claims Management and SAP Commerce

Changes:

New value mappings added for Question ID, Question Sequence ID and Catalogue ID.