

Mass Maintenance of Business Partners (58Z)

Automation Capability and Feature Highlights

THE PROBLEM

Oftentimes, business users send and/or receive email requests to create new vendors or customers (business partners) into SAP S/4HANA Cloud system. If addressed manually, this results in process inefficiencies, delays and data inconsistencies that can impact other business process areas like procurement and sales.

AUTOMATION DESCRIPTION

The automation performs mass creation of business partner record into the SAP S/4HANA Cloud system. It also automates business partner data retrieval to facilitate data quality checks and to identify missing data.

- Users completes input template with details of business partner master data, and sends via email or saves in a specified folder. Also, business partners send completed input templates via email.
- Automation monitors the incoming email by scanning the Inbox based on pre-defined Subject keywords. Automation extracts the file attachment from the email and saves the file in a specified folder.
- Automation processes each completed input file in the specified folder. It performs basic data checks and creates the business partner master data into the SAP S/4HANA Cloud system.
- Automation sends an email to the user with the task status.

BUSINESS VALUE – BENEFITS

- Reduction in manual effort and time spent on working on erroneous data and mass change or create.
- Improvement in data quality of business partner master data.
- Increased efficiency in master data creation.

