

Replicate Customer to Service Cloud

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Purpose

Quick start to development of Customer Data from Customer Data Cloud to Service Cloud

Integration Specification

Type of Integration (outbound or inbound)	Inbound
Data Source Entities	Customer Data Cloud
Average Number of Records	250
Maximum number of Records	1000
Processing Type	As per business Requirement
Job Schedule	Flexible – As per business Requirement
Data Description (xml, comma delimited etc...)	JSON
Target Location	Service Cloud

Parameters Usage Guide

Sender Receiver **More**

Type: ▼

BusinessSystemID:

EnableLogging:

ReceiverSystem:

RemoteSchemeCode:

SenderSystem:

Scripting

Name	Description
payloadLog.groovy	Log Payload
formatUUID.groovy	Format UUID to expected structure
getMessageID.groovy	Get UUID
getProperty.groovy	Get Property value
randomUUID.groovy	Form UUID using random function
removeSpecialCharacters.groovy	Special characters are removed from the incoming data

Mapping

Name	Description
MM_CDC_C4S_IndividualCustomer	The customer data payload from Customer Data cloud is mapped and transformed to Service Cloud structure

In the Message Mapping the incoming customer data payload from Customer Data cloud system is transformed to Service Cloud structure.

Some of the externalized parameters in the content modifier are referenced in the mapping.

**Tweak mapping as per your business requirement

Endpoint Configuration

HTTP Configuration

Sender Receiver More

Connection

Sender: CDC

Adapter Type: HTTPS

Address: /<HTTP Address>

C4C Configurations

Sender Receiver More

Connection

Receiver: C4C

Adapter Type: SOAP

Address: {{C4Chost}}/sap/bc/srt/scs/sap/businesspartnerreplicationin

C4Chost: <C4C-API HostName>

Authentication: Basic

Credential Name: <C4C_CREDENTIALS>

Compress Message: