

**Apply Block – TCODE: ES21/CAA2**

**Project Name: Utilities-ES21-CAA2-Apply Block**

<b>Version</b>	<b>Description</b>
1.0.0	Apply Block– ES21/CAA2 (TCODE)

## **INTRODUCTION**

This program is used to apply blocks via ES21/CAA2 transaction. This entire process will be automated using the Bot.

- Will be supported for SAP Logon on- Premise.

## IMPORTANT NOTE

### General

To use this sample, you need to have a basic knowledge and understanding of SAP Intelligent Robotic Process Automation tool. At the very least you need to know how to import a project, add and modify activities, build the solution, and export a package.

### Required Inputs for Apply Bill Block:

<b>Input Field</b>	<b>Description</b>
Contract	The Contract Number of the user
Bill Block Reason	The Reason for applying Bill Block

### Required Inputs for Apply Invoice Block:

<b>Input Field</b>	<b>Description</b>
Contract Account	The Contract Number of the user
Invoice-Lock	The Reason for applying Invoice Block

## **DESCRIPTION**

Automate the process of applying blocks using ES21/CAA2 transaction. Sometimes, in case of customer complaints due to high bill value or other reasons, companies might decide to block the customer account for billing and invoicing, so that incorrect correspondence does not go out. This bot will have the ability to apply the blocks on the customer account.

## **Key Process Flows**

- The bot takes input details from the user.
- Opens ES21/CAA2 transaction.
- Applies Blocks as per customers requirement.

## **Business Benefits**

- Reduce manual effort—an employee can concentrate on the more important tasks
- Ensure fast application of blocks.

## VERSION

The product versions used to generate this sample are detailed below. This sample is provided “as is,” with no warranty that it will work correctly with other versions. If some versions of your software are different (such as the tool version or the target application version), you may need to recapture the application and/or update the workflow activities.

### SAP Intelligent RPA

The table below details the versions used to generate this sample.

Software	Version
Cloud Studio	2.0
Desktop Agent	2.0.14.60

Target Application	Version
Saplogon.exe	770

## **PREREQUISITES**

### **Global setup:**

SAP Intelligent Robotic Process Automation must be installed in accordance with the installation guide available [here](#). An SAP Intelligent RPA Factory must be available with a suitable environment and a hierarchy. All information can be found in the “Getting Started” section accessible via the above link.

### **Configuration:**

The bots are designed to be executed in attended mode only.